

Corporate Performance

2019/20 Directorate Report



Health & Independence

May 2020

Performance Highlights

Our Strategic Objectives

Health and independence Ensuring our residents can lead healthy and independent lives

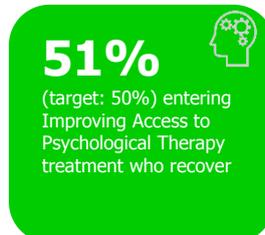
- Support people to live healthy lives
- Help residents to feel socially active and connected to their communities
- Safeguard and protect older and vulnerable residents
- Help residents to live independently

Covid-19 Impact

Covid-19 has resulted in a number of services either pausing or changing delivery approach since mid-March. This will have significant effect on performance and data submission. It is anticipated that services can where possible continue to deliver services remotely, via telephone and virtual support groups. A number of programmes have been paused as a result of Covid-19 and will remain under review, until appropriate to recommence.

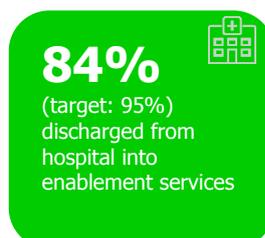
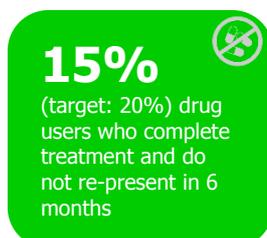
Key Achievements at Q4

*This is the latest data available but may not reflect full-year performance



Key Challenges at Q4

*This is the latest data available but may not reflect full-year performance. Where outline is red, impact is due to Covid-19.

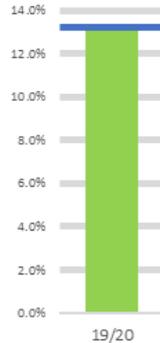


Percentage of smokers using Stop Smoking Services who quit (measured after quit date)



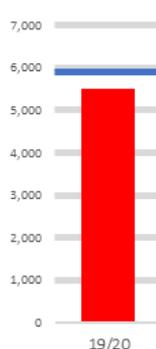
19/20 Performance	54.5%
19/20 Target	50%
Direction of Travel	▲
Comments	Q4 data will be released on 8 Jun '20 and thus the YTD figure and position will be determined in due course once the data and narrative has been received. We expect the indicator of percentage of successful quits will remain on target, despite changes in activity towards the end of March due to Covid'19

Percentage of eligible population (40 – 74) who receive an NHS Health Check



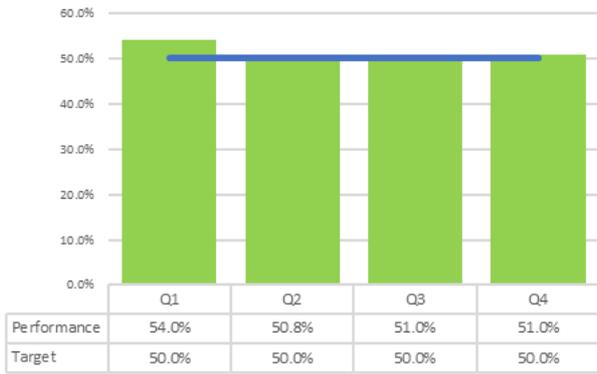
19/20 Performance	13.1%
19/20 Target	13.2%
Direction of Travel	▲
Comments	The NHS Health Checks target for Q4 was met at 3.4%. The year to date figure is 13.1% compared to an expected target of 13.2%. Towards the end of March the NHS Health checks programme was paused due to Covid-19 to reduce patient contact and visits to the GP. The programme will remain under review and will start up again at an appropriate time in line with national guidance. *Significant Covid-19 impact requires interim suspension of this indicator*

Number of people entering treatment with the IAPT service (Improving Access to Psychological Therapies)



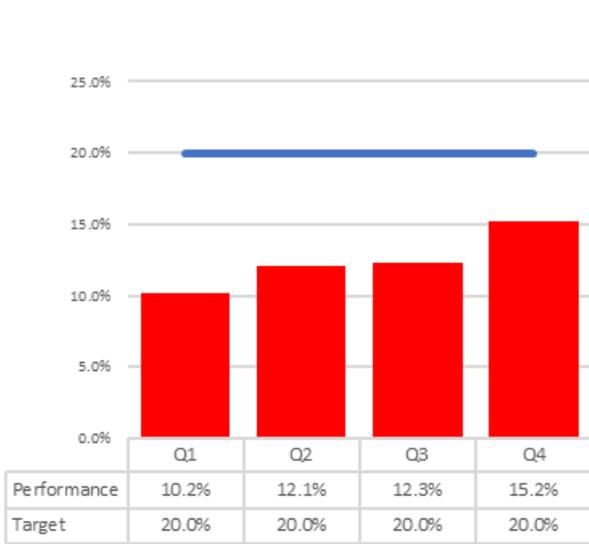
19/20 Performance	5517
19/20 Target	5892
Direction of Travel	▼
Comments	Improvement on last year but below target this year

Percentage of those entering IAPT treatment who recover



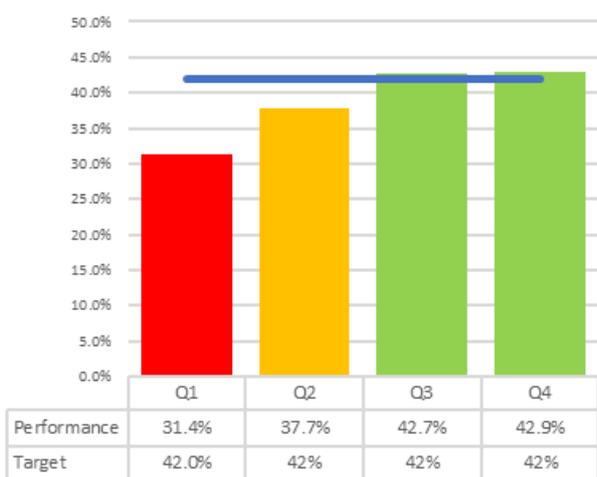
19/20 Performance	51%
19/20 Target	50%
Direction of Travel	▲

Percentage of drug users in drug treatment who successfully complete treatment and do not re-present within 6 months



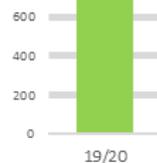
19/20 Performance	15.2%
19/20 Target	20%
Direction of Travel	▼
Comments	<p>Although the target of 20% for successful drug treatment was not met, there has been a 5% increase over the year. Whilst social distancing measures are still in place, it is anticipated that substance misuse providers will continue to offer services remotely e.g. telephone support, virtual groups via Zoom, and the use of digital apps.</p> <p>Measures that have been put in place since COVID 19 like longer prescription frequency, will remain in place until capacity within community pharmacies is more stable. Services are reporting increases in demand for treatment, particularly for opiate and alcohol users.</p>

Percentage of alcohol users who successfully complete the treatment plan



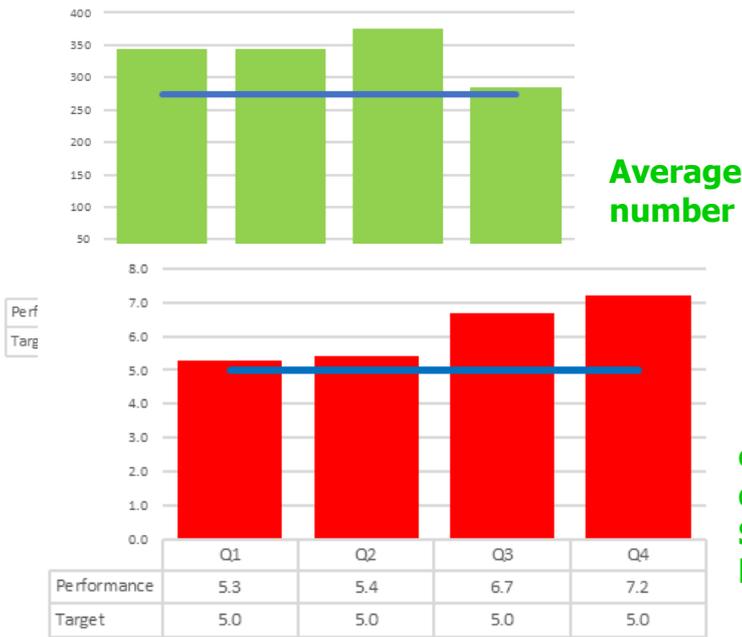
19/20 Performance	42.9%
19/20 Target	42%
Direction of Travel	▲
Comments	<p>The alcohol target was met and there was a 10% improvement from Q1. Services are reporting increases in demand for treatment, particularly for opiate and alcohol users. It is anticipated providers will continue with a phone and virtual offer.</p>

Number of Long Acting



Reversible Contraception (LARC)

prescriptions in local integrated sexual health services

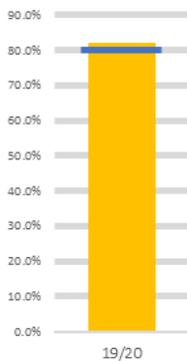


19/20 Performance	1335
19/20 Target	1100
Direction of Travel	▲
Comments	The number of Long Acting Reversible Contraception (LARC) prescriptions made in local integrated sexual health services has exceeded the annual target by 235. However, this activity was significantly effected in March due to Covid-19, with only 52 LARCs in this month, approx.. 50% of previous activity.

of beds per day occupied by patients deems to be a delayed transfer due to Social Care (in both Acute and MH hospitals)

19/20 Performance	7.2
19/20 Target	5
Direction of Travel	▼
Comments	This is the average number of delayed beds per calendar days due to Social Care in both Acute and MH divided by number of calendar days in reporting period. Data is published on a two-month delay and publication is on hold in light of

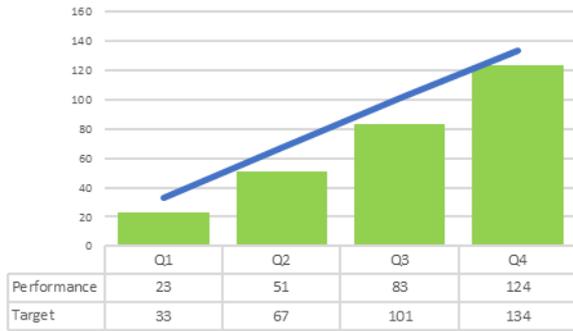
The percentage of working age adults known to Adult Social Care feeling that they have adequate or better social contact



19/20 Performance	82%
19/20 Target	80%
Direction of Travel	▶
Comments	Although data collection for the 2019/20 Adult Social Care User Survey ended pre Covid-19, data entry of returned surveys were not completed prior to the lockdown period. Only 36% of survey responses have been entered and the official submission deadline has been delayed. This is a provisional figure based on survey responses entered thus far

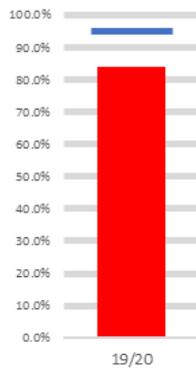
Number of new permanent admissions to residential and nursing care (65+ year olds) in both MH and non-MH settings

19/20 Performance	124
19/20 Target	134
Direction of Travel	▲
Comments	Figure may change due to delay in logging admissions on LAS. Also reported as part of ASCOF 2A (2) indicator (new actual admissions in both MH and non-MH settings)



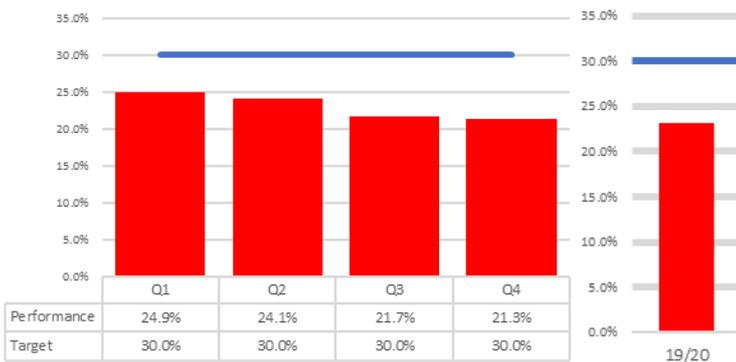
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Percentage discharged from hospital into enablement services who are at home or in a community setting within three months



19/20 Performance	84%
19/20 Target	95%
Direction of Travel	▼
Comments	Last year (2019/20) figure was calculated using the assumption that anyone who was neither deceased nor in nursing or residential care was assumed to still be at home 91 days after reablement. We have refined the reporting methodology this year to better reflect SALT requirements. This figure does not include individuals we were unable to reach in the denominator

Percentage of service users receiving care in the community through use of direct payments



19/20 Performance	23.2%
19/20 Target	30%
Direction of Travel	▶
Comments	Although below the target of 30%, end of year performance is in line with performance end of year in 2019/20 (24%).